

# PROHOME HOME PROTECTION PLAN

## IMPORTANT INFORMATION ABOUT YOUR HOME PROTECTION PLAN

Not all problems that develop can be covered at the price of your home protection plan. At TWG Home Warranty Services, Inc., we want you to understand the coverages offered, which is why we mail complete terms and conditions to you immediately once your application has been processed. Some key facts to be aware of include:

- The Home Protection Plan does not cover everything and is only intended to provide protection for covered breakdowns. Certain exclusions and limitations apply. Be sure to carefully read the entire Terms and Conditions mailed to you, and in particular, the Exclusions and Limits of Liability sections.
- Pre-existing defects, improper installation or building code violations are not covered.

- Shared systems and appliances, properties used for commercial purposes or repairs to mobile homes not installed on a permanent foundation are not covered.
- If you have a claim, you must receive authorization based on an estimate of costs prior to any work being performed or your claim will not be paid. Be sure to call 1-888-999-5207 prior to the start of any repairs or replacements.
- You are not required to purchase the Home Protection Plan to obtain financing or for any other reason; purchase is strictly voluntary.

## COVERAGE GRID

COVERED ITEMS	BUYER
Air Conditioning	✓
Heating System	✓
Ductwork	✓
Internal Plumbing System	✓
Permanently Installed Sump Pumps	✓
Built-In Whirlpool Motor/Pump Assemblies	✓
Instant Hot Water Dispenser	✓
Internal Electrical System	✓
Water Heater	✓
Dishwasher	✓
Built-In Microwave	✓
Range / Cooktop / Oven	✓

ADDITIONAL BUYER COVERAGE OPTIONS	
OPTION	
Kitchen Refrigerator	\$25
Washer / Dryer Package	\$50
Swimming Pool	\$175
Spa	\$175
Pool & Spa Package	\$175
Ice Maker	\$25
Freezer	\$35
Well Pump	\$95
Trash Compactor	\$45
Septic System	\$25

HOME PROTECTION PLAN COSTS <sup>†</sup>	BUYER PRICE
1 Year Existing Homeowner	\$399

<sup>†</sup>All plans include a \$75 deductible per service call.